UCF HOMELESS STUDENT SUPPORT SEMINAR
AGENDA

• Purpose of meeting today
• How you can help connect students
• Learn about supportive resources at UCF
Purpose

Student Development and Enrollment Services is a division of the university to provide programs, services, opportunities to support and graduate students at UCF.
SPEAKERS

Angela Newland, Student Care Services

Tammie Nadeau, Multicultural Academic & Support Services

Cedric Brown, Undergraduate Admissions

Alicia Keaton, Student Financial Assistance

Amy Bickel, TRiO Programs
"I am currently homeless with an infant. I am a disabled veteran and enrolled full time in school. I am having trouble getting into an apartment and need to do so as soon as possible." —Student Self Report
WHY WE ARE HERE

Students Approved for Homelessness Waiver per Semester

- Fall 2012: 1
- Spring 2013: 2
- Summer 2013: 2
- Fall 2013: 2
- Spring 2014: 2
- Summer 2014: 1
- Fall 2014: 2
- Spring 2015: 15
- Summer 2015: 7
- Fall 2015: 15
- Spring 2016: 15
- Summer 2016: 15
- Fall 2016 (to date): 24

Legend:
- Students Approved for Homelessness Waiver
"The UCF Cares Office has been an immense help during my tenure at UCF. UCF Care’s was the stable platform that I needed to get back on track and complete school. Even though this campus services over 60,000 students, UCF Cares tailored to my individual needs to help me succeed."

-Prior student of concern, referred from DHRL
Student Care Services
Campus Department
Care Managers (Meetings
and Education)
Connect to resources

UCF Cares
Division Initiative
Staff Members
Student Group
Outreach/Awareness
Highlight Resources
**GOALS**

- Intervene before a student reaches a crisis level
- Create coordinated care plans
- Provide referrals and support
- Monitor student needs and progress
CONCERNS

• Financial distress
• Mental or emotional concerns
• Housing issues or homelessness
• A student who is an unaccompanied youth, attending UCF for the first time
Does the person you are creating a report for pose a threat of harm to self or others? If yes, please call the UCF Police Department immediately at 407-823-5555. If no, please proceed with the report below.

**Why document?** This form is for the use by UCF students, faculty, staff, or parents and community partners. Please provide detailed information regarding the concern you are reporting. Once the form is received, a Student Care Services staff member will review the information and take appropriate action, which may or may not include contacting the student, you, and any witnesses you have identified. Our goal is to connect with the student before a situation reaches crisis level.

**Confidentiality:** Student Care Services will take reasonable steps to maintain the privacy of those who complete a Student of Concern Report, if requested. If the circumstances don't allow privacy to be maintained, this will be discussed with the person making the referral prior to disclosure to the student if possible. On occasion, due to the nature of the reported concern, the reporter may be evident to the student of concern.

**Please note:** All Student of Concern forms are routed through Student Care Services. If you have any questions regarding the form or have additional updates or concerns, please call 407-823-5607 during regular business hours. You may also reach us via e-mail at caremanager@ucf.edu.

### Background Information

**Your full name:**

**Your position/title:**

**Your phone number:**

**Your email address:**

* Nature of this report:

* Urgency of this report:

* Date of occurrence:  

* Time of occurrence:  

* Location of occurrence:

Specific location, if relevant:

### Involved Student Information

Please list the individuals for which you are submitting your concern, including as many of the listed fields as you can provide.

**Student Name**  
**Phone number**  
**PID Number**  
**Email address**  
**Hall/Address**  

Add another person
**Information Regarding Concern**

* Please provide a detailed description of the incident or concern using specific, concise, objective language. (Please be professional, accurate and factual. Recitations of observations and facts are more useful than characterizations or labels.)

Check Spelling & Preview

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**I am concerned about the following behaviors (check all that apply):**

- [ ] Academic Difficulty
- [ ] Mental Health Issues
- [ ] Self-Harm Ideation
- [ ] Self-Harm Attempt
- [ ] Threat to Others
- [ ] Excessive Absences from Class
- [ ] Financial Concerns
- [ ] Homelessness
- [ ] Injury/Illness
- [ ] Substance Abuse
- [ ] Physical Health Issues
- [ ] Relationship Issues
- [ ] Unable to Locate Student
- [ ] Extreme Change in Mood or Behavior
- [ ] Other

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* Have you addressed the concern directly with the individual?*

- [ ] No
- [ ] Yes
- [ ] I think so
- [ ] I would like further guidance

If yes, please share what's been done thus far:

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* Are you aware of any support or services the individual is currently receiving?*

- [ ] No
- [ ] Yes

If yes, please specify:

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* Has any police agency been notified?*

- [ ] No
- [ ] Yes
- [ ] Unsure

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* Was the student transported to the hospital, jail, or back home with family?*

- [ ] No
- [ ] Yes
- [ ] Unsure

If yes, please specify:
* Was the student transported to the hospital, jail, or back home with family?

- No
- Yes
- Unsure

If yes, please specify:

Is the student aware that Student Care Services is being notified on their behalf?

- Yes
- No
- Not sure

While we do our best to keep Student of Concern reports confidential, at times it is necessary to identify the reporting party. If necessary, may we share your name with the student?

- Yes
- Not unless absolutely necessary

**Supporting Documentation**

Photos, video, email, and other supporting documents may be attached below. *Maximum 12 megabytes per file* 
Attachments require time to upload, so please be patient after you click to submit this report.

[Choose File] No file chosen

**One last step ...**

*Help us prevent spam reports.* Prove you’re a human by typing the letters and numbers as you see them in the block to the right. *Capitalization does not matter* but *cookies must be enabled* in your browser for this to work.

Type it here: 

- [ ] Email me a copy of this report

[Submit report]
OUR PROCESS

• Obtain referral & gather related info
• Meet with student (collaboration with UCF staff)
  – Provide individualized resources, plan of action
• Follow up
Support Resources

• Assist with orientation fee waiver
• Case Management/follow up
• Tuition waiver for homeless students who are eligible
• Emergency Funding
• Connection to housing, on-campus pantry, SNAP, medical insurance
• Connect to employment and scholarship opportunities
Preparing Students for the 21st Century at UCF and Beyond!

Presenter: Tammie Nadeau

A Department of the Community Support Services
In the Division of
Student Development and Enrollment Services
Knight Alliance Network
MISSION STATEMENT

• The mission of the Knight Alliance Network (KAN) mentoring program is to provide guidance, support, resources, advocacy, financial and economic literacy, and a place of belonging to foster care and adopted youth enrolled at the University of Central Florida.
Main Goals

Goal One: To accelerate the success of Foster and Adopted Youth connected to the MASS Knight Alliance Program enrolled at UCF.

Goal Two: To Support Foster and Adopted Youth with assistance to overcoming unique needs, disruptions, and barriers to success which they face while enrolled at UCF.
Overview of Mass Programs

- First Generation Program
- Brother To Brother Program
- 21st Century Scholars Learning Community
- MASS Conferences
- Knight Alliance Program
- Multicultural Transfer Program
- SOAR Program
- Pre-college Programs
Thank you

College Coaches Care

“I care because despite adversity you can achieve your dreams.”

Assistant Director and Campus Coach
Multicultural Academic & Support Services (MASS)

Contact Information:
Phone: 407-823-1832
Office: Student Union, Suite 207D

Thank you
Admission to UCF
Components of a Completed Application

- Completed application form (online only)
  https://apply.ucf.edu/application

- $30 application fee or Application Fee Waiver

- Official high school transcript
  (GPA is re-calculated on Academic Core)

- SAT / ACT Scores

- Counselor Recommendation Form (optional)

- Essay (strongly recommended)
Top 10 Knights: Guaranteed Admission for Freshmen

- Recognizes student achievement in high school
- Provides certainty for Florida students & families
- Supports academic success

- Guaranteed on-campus housing for Top 10 Knights who apply for housing by May 1

- Admission will be offered to one of our three semesters: Summer, Fall, or Spring

- Qualified students will be notified of admission by March 1
Merit Scholarships

Freshmen

- No additional application; all admitted freshmen are automatically considered
- Awards are based upon academic credentials & timing
- 4-year total awards range from $6,000 to $20,000
- Approximately 25% of incoming freshmen are awarded scholarships

Transfers

- For FL community and state college AA students only
- Applications available in January/February
- Must begin UCF enrollment in fall
- 3.5 minimum GPA for consideration

Other Awards: FL Bright Futures, Departmental

Visit: admissions.ucf.edu/cost for more info
September - December
- Take SAT/ ACT
- Submit Application/ Fee
- Scholarship Research
- Apply for Financial Aid and file the FAFSA (Oct. 1)
- Attend Knight for a Day Open House
- Submit Housing Application (after admission)
- Submit Enrollment Notification Form and $200 Deposit (upon admission)

March – August: Register for and attend Orientation

May
- Submit $200 Enrollment Deposit by May 1 or Enrollment Deposit waiver

June - August
- Submit final official transcript(s)
- Enroll at UCF
Office of Student Financial Assistance

Early FAFSA
Starts Oct. 1, 2016
UCF’s Priority Date is Dec. 1, 2016
All students must apply or reapply yearly for financial aid!
Completing the FAFSA

- FAFSA lists 13 questions in order to determine the dependency status of a student

- Answering No to ALL 13 questions means parental information will be required on the FAFSA
Dependent Students for 2017 - 2018
Answer “No” to all the questions

- Born before 1/1/1994
- Graduate or Professional Student
- Children or other dependents
Dependent Students for 2017 - 2018

Answer “No” to all the questions

- Any time since age 13
- Both parents deceased
- Dependent or Ward of the Court

Emancipated Minor

Unaccompanied youth who are homeless or at risk of homelessness

In foster care any time age 13 or older

Has a legal guardian
Completing the FAFSA

- Students who answer “Yes” to the ‘Homeless’ or ‘At Risk of Homelessness’ can be expected to provide support documentation that verifies their homeless, at risk of homelessness, or unaccompanied status

  - McKinney-Vento liaison,
  - Runaway and Homeless Youth Act (RHYA)-funded shelter or transitional living program director or designee,
  - Housing and Urban Development (HUD)-funded shelter or transitional living program director or designee, OR
  - College Financial Aid Administrator (FAA)
Completing the FAFSA

- There are instances in which a student believes he or she is homeless or at risk of being homeless but is unable to answer “Yes” to the FAFSA dependency question.

- The student should contact the financial aid office to request a **Homeless Youth Determination** be made by a financial aid administrator.
Completing the FAFSA

• Documentation to consider for the homeless youth determination:
  – Local School district personnel
  – State homeless education coordinator
  – 3rd parties such as private or publicly funded homeless shelters and service providers
  – Staff from College Access Programs, such as TRIO or GEAR UP
  – College or high school counselors
  – Mental health professionals, social workers, mentors, doctors, clergy
  – Financial Aid Administrator from your college or previous college
Completing the FAFSA

• According to federal financial aid regulations, if a student does not have, and cannot get, documentation from a MV liaison, RHYA provider, or HUD provider, a FAA must make a determination of homeless/unaccompanied status.

• This is not an “exercise of professional judgment” or a “dependency override”.

TRiO Programs

Student Development & Enrollment Services (SDES)
TRiO Center
University of Central Florida
Goal of TRiO at UCF

• Increase college retention and graduation rates of its participants
• Two targeted programs at UCF:
  – PRIME STEM- 124 STEM Majors
  – Project BEST- 144 students in any major
• Students are eligible if they are:
  – Individuals in the low-income category
    • Includes most Pell Grant recipients
  – First-generation college students
    • Neither parent graduated with a 4-year degree
  – Individuals with disabilities
    • Registered with Student Accessibility Services
Required Services

- Academic tutoring
- Advice and assistance in postsecondary course selection
- Assistance in completing financial aid applications (FAFSA)
- Assist with information on student financial aid programs and resources for locating scholarships
- Education/counseling to improve financial and economic literacy
- Assistance in applying for admission to graduate and professional programs
We also provide...

• Individualized counseling for personal, career, and academic matters
• Peer Mentoring by upperclassmen
• Exposure to cultural events and academic programs
• Housing on semester breaks for homeless students
UCF Talent Search

• Just received two ETS Grants to serve:
  – Colonial High School
  – Wekiva High School
    • Serves the high schools and its feeders
• Program creates a pipeline from middle school to college for expected first-generation and low-income students
• Looking to partner with professionals at these schools to build the programs. Email us if interested!
Additional Campus Partners

• Housing and Residence Life
• Student Account Services
• Neighborhood Relations and Safety Education
• Knights Helping Knights Pantry
Questions?
Thank you!

Please feel free to network and grab resources

Thank you for attending and all of the work that you do!